

TUMKUR UNIVERSITY

Vishwavidyalaya Karyalaya, B. H. Road, Tumkur - 572 103

Phone: 0816-2254546, 0816-2255596, 0816-2255597, Fax: 0816-2270719

No.TU:ICT:AMC:2022-23 **4161**

Dated:29.11.2022

Quotation (University website)

Sub: Inviting Quotations for Comprehensive Annual Maintenance Contract of ICT Equipments in Tumkur University Tumkur

Ref: 1. Approval of the Purchase committee dated: 13.10.2022.

2. Tumkur University Notification No: TUT:KTPP/TPGC/PC/2022-23/3095 dated: 09.09.2022.

3. Approval of the Honorable Vice chancellor dated: 26.11.2022(Para-60)

With reference to above subject , sealed quotations are invited from eligible contractors/vendors for awarding Comprehensive Annual Maintenance Contract of of ICT Equipments in Tumkur University Tumkur Subject to the below Terms and conditions.

SL. No	Details of ICT Items for AMC	Approximate Quantity	Rate per Unit in Rs. (incl.All Services & other charges)
1	Laptops	75	
2	Desktop Computers	205	
3	Laser Printers	60	
4	Projectors	25	
5	Core Switches	04	
6	Media Converters	04	
7	Copier	05	
8	Antivirus with Internet Security (280 Users)	280 Users	

Terms and Conditions:

1. Proper Servicing of ICT system installed in Tumkur University, Tumkur as and when required
2. The tenure of the contract will be for a period of one year starting which can be extended further for one year in case of satisfactory performance.
3. Re-Installing the OS or Latest OS and relating Softwares.
4. Routine corrective & preventive maintenance of ICT Equipments and its peripherals as specified in the inventory of equipments to be covered under AMC
5. In Case the problem is not solved at site the party has to bear the cost of transportation & duties(If Applicable)
6. Maintenance / repair of Equipments as and when required.
7. Diagnosing & resolving the problem according to the severity assigned to it.
8. It will be the responsibility of the vendor to follow all the Rules and Regulations of the Local Authorities, as applicable.
9. The contractor /vendors will ensure that his staff is polite, courteous and well behaved with the Officers / employees of Tumkur University Tumkur.
10. The contractor/vendors will maintain a call register and make service report to this office for quarterly release of the payment.
11. It will be ensured by the contractor to attend the complaint within 24 to 48 hrs., otherwise a penalty of Rs.100/- per day will be charged from the Contractor. The working days are from Monday to Saturday from 10:00 to 17:30 hrs. IST.
12. The Registrar reserves the right to terminate the contract after giving one month's notice in case it is felt that the contractor has failed to fulfil the required terms and conditions. In this connection decision of the Registrar shall be final and binding upon the contractor.
13. The final rate of AMC will not be enhanced during the AMC period.
14. The Contractor will not sublet the work to anybody during the contract period.

15. All the submitted documents must be signed & stamped by the bidder along with an undertaking that "I (name of the firm) have read the terms & Conditions of the Tumkur University and are acceptable to me / us".
16. In-complete or unsigned quotation / documents would be summarily rejected.
17. The quotation must be valid for 60 days from the date of opening.
18. No advance payment shall be given; however, quarterly payments would be released subject to the submission of the bill with satisfactory performance of the contractor.
19. Tumkur University, reserves the right to cancel the entire process of awarding the AMC at any time without assigning reasons.

Eligibility Criteria:-

1. The firm must be in business of 'AMC of ICT Equipments' for at least 3 (three) years.
2. The firm must be registered firm and should have PAN, GST etc...
3. The firm must have infrastructural facilities at Tumkur/Bangalore.
4. The firm must have performed at least one similar type of contract in a Government Department during last three years in Tumkur/Other.

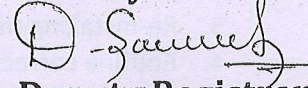
Documents to be submitted along with the Quotation:-

1. Registration certificate of the firm
2. Documentary proof of facilities in Tumkur/other
3. Copy of PAN, GST etc...
4. Certificate of acceptance of all terms & conditions of the Tumkur University.
5. Validity of the Quotations must be specified
6. Details of the past experience along with documentary proof.
7. An undertaking may also be submitted with the Quotation that the firm is not black listed by any Ministry / Government Office.
8. The Value of the project is approximate Rs.5.00 Lakh Quotation.
9. Along with Quotation submit the EMD Amount for Rs.12,500/-DD/Cheque in favour of Finance Officer, Tumkur University, Tumkur.
10. In case, request to EMD relaxation submit the NSIC Certificate.

General Conditions:-

1. The complete and sealed quotations with "QUOTATION FOR AMC OF ICT Equipments in Tumkur University Tumkur" written on top must reach the office of the undersigned latest by 09.12.2022 on 12.00 PM (Friday).
2. No quotations will be accepted after 12.00 PM.
3. The quotations will open at 03.30 PM on the same day.
4. For any Queries / confusion You can contact System Analyst Tumkur University, Tumkur.

By Order


Deputy Registrar

ಶಿವಪ್ರಕಾಶ್ ಸಚಿವರು
(ಸಾಮಾನ್ಯ ವಿಭಾಗ)

ತುಮಕೂರು ವಿಶ್ವವಿದ್ಯಾನಿಲಯ

ತುಮಕೂರು

Copy to:

1. The Finance officer, Tumkur University, Tumkur.
2. The System Analyst, Tumkur University, Tumkur. (To host the quotation in the University website)
3. PS to Vice Chancellor, Tumkur University, Tumkur.
4. Office copy.